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To whom it may concern,

Pechiney Aviatube Limited, Lillyhall Industrial Estate, Workington

I can confirm that Rio Tinto Legacy Management appointed Water Management Solutions Ltd to determine whether water charges had been applied in accordance with United Utilities policy during our ownership of the above site.

Water Management Solutions correctly identified errors in the charges and was able to recover for us a worthwhile refund from United Utilities that would otherwise have gone undetected.

My experience of Water Management Solutions was a positive one and I would be happy to recommend anyone to consider using its services.

Yours faithfully



Martin Betts
Controller, Rio Tinto Legacy Management